BID ADDENDUM

FAILURE TO RETURN THIS BID ADDENDUM IN ACCORDANCE WITH INSTRUCTIONS MAY SUBJECT YOUR BID TO REJECTION

Bid Number: 54-PB-20130318 Bid Opening Date: May 24, 2013 **Description:** Toll, TMC & Ferry Operation Services **Bid Opening Time:** 4:00 PM EST

> Addendum Number: 2 Addendum Date: March 26, 2013

INSTRUCTIONS

1. Return one properly executed copy of this Addendum with bid response or prior to the Bid Opening Date/Time listed above.

The original RFP dated March 18, 2013 included provisions for the expansion of TMC operations from toll project to regional and statewide operations. Through this Addendum #2, the NCDOT official withdrawals TMC regional and statewide expansions from the Scope of Work of this RFP. The following areas have been amended and are reflected in a revised RFP dated March 26, 2013, along with Appendices and Price Excel Spread Sheet.

SECTION I ADMINISTRATION

- 1. Notice of Request for Proposals has the following language deleted (see strikethrough below). Services may be expanded in the future to include NCTA/NCDOT and/or Public Private Partnership (P3) statewide and regional projects and additional NCTA/NCDOT call center and/or TMC services beyond the current operations.
- **3.1.6 Traffic Management Center** has the following language deleted (see strikethrough below). Any statewide or regional project experience should also be included.
- **7. Definitions** have the following definitions deleted (see strikethrough below).

511: 511 is a toll free traveler information hotline. For more information visit:

http://www.ncdot.gov/travel/511/.

877-DOT-4YOU: A NCDOT too-free customer service line that operates from 8 AM to 5 PM Monday through Friday. For more information visit: http://www.ncdot.gov/contact/.

SECTION II BACKGROUND

- 2.2 Traffic Management Center Expansions section has been deleted in its entirety along with Figure II-2 Statewide TMC Operations by NCDOT Division.
- 2.3 Ferry Operations has been renumbered to 2.2 Ferry Operations. Figure II-3 NC Ferry Terminals to Figure II-2 NC Ferry Terminals.

SECTION III SCOPE OF WORK

1. Operations Overview has the following language deleted (see strikethrough below).

The Contractor shall represent the North Carolina Turnpike Authority (NCTA) and shall be responsible for all toll (NC Quick Pass) operations, Traffic Management Center (TMC) staffing for State toll facilities, and North Carolina Department of Transportation (NCDOT) ferry phone reservation operations.

- **3.1.2 Future Expanded Operations** section has been deleted in its entirety.
- **3.2.2 Future Staffing** section has been deleted in its entirety.
- **3.4.2 Future Operations** section has been deleted in its entirety.

SECTION IV PRICE

2. Price Sheet Traffic Management Center has the following language modification (see strikethrough and additions in bold below).

Cost for **the** key staff, TMC Manager, will be invoiced on a monthly basis. In situations where—a key personnel **this** position is vacant, the fixed monthly fee will be prorated based on the number of working days the key position is on the project.

NCTA shall reimburse the Contractor for supervisors and, operators, coordinators (if applicable) and specialists (if applicable) on an hourly basis in accordance with established hourly rates.

SECTION V PERFORMANCE SPECIFICATIONS

2.2 Response Time-Expanded TMC section has been deleted in its entirety.

SECTION VI PROPOSAL CONTENT

No addendums to this section.

SECTION VII CONTRACT TERMS AND CONDITIONS

No addendums to this section.

PRICE SHEET-EXCEL SPREADSHEET

TMC Base and Option Tabs have been modified to include only staffing for current Triangle Expressway operations. The monthly fixed rate and hourly rates provided shall be used for any increases in staffing due to additional projects as proposed by the contractor on the price sheets. Pricing for Future TMC/STOC Operations staffing has been deleted from the Base and Option tabs in its entirety. The Summary tab has been corrected to reflect the deletions defined above under the TMC tabs.

APPENDIX H TRAFFIC MANAGEMENT INFORMATION

NCDOT Smartlink Deployment Diagram deleted from Appendix.

Device inventory summary reduced to only show inventory relative to Triangle Expressway.

2. Check ONE of the following options:
Bid has not been mailed. Any changes resulting from this Addendum #2 are included in our bid.
Bid has already been mailed. No changes resulted from this Addendum #2.
Bid has already been mailed. Changes resulting from this Addendum #2 are as follows.

Execute Addendum:
Bidder:
Authorized Signature:
Name and Title (Typed):
Date: